

Warabi City Guidelines for Multicultural Coexistence

DIGEST



Warabi City

What are the Warabi City Guidelines for Multicultural Coexistence?

Due to government measures to accept foreign workers and convenient transportation links to Tokyo, Warabi City's foreign population has grown to 10%. As the host of these foreign residents, it is necessary for Warabi City to promote cross-cultural understanding, ensure the protection of human rights, encourage social integration and invest in people as future leaders in the community. These guidelines have been formulated to focus on such subjects in order to foster mutual respect so that both foreigners and Japanese people can live an enriched life in Warabi City.

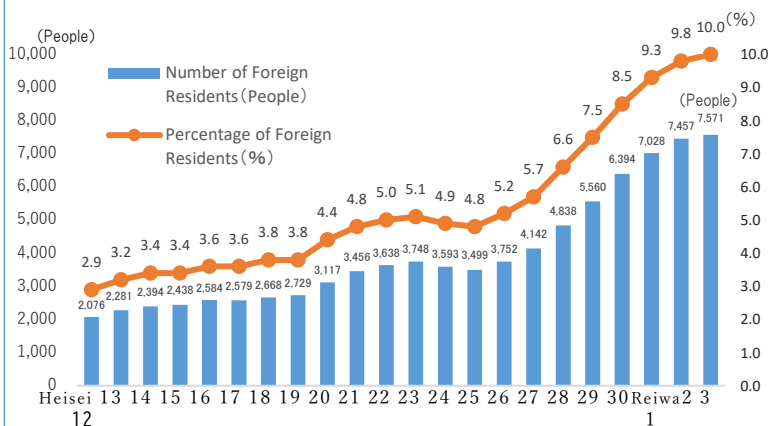
Period of the guidelines

The guidelines will be in place for five years, from Reiwa 4 (2022) to Reiwa 8 (2026). Being revised as needed when national systems or social conditions change.

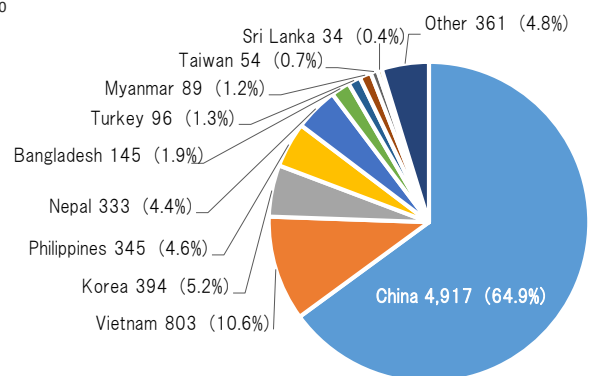
Warabi City Information

As of Reiwa 3 (2021) June 1st

◆ Number and Percentage of Foreign Residents



◆ By Nationality and Region



◆ Information by Status of Residence

「Permanent Resident」 is the highest number at 2,116 people (27.9%), 「Engineer/Specialist in Humanities/International Services」, 「Dependent」 and 「Student」 statuses follow in that order.

Results of Public Survey of Multicultural Coexistence (Excerpt)

● Communication with foreigners in the region

Rank	Answers	Percen
1	No communication	63.5%
2	Only greetings to acquaintances	16.3%
3	Parents meetings in schools	8.0%
4	With neighbors	6.7%
5	Personal or family commitment	3.3%

excerpt from survey · multiple answers



Following rules such as the separating and disposing of garbage correctly is a concern often heard

● Good aspect of more foreigners in the region

Answers	Percen
More likely to be interested in foreign	30.3%
More opportunity to learn about foreign	29.0%
Developing the regional economy by more consumers and more taxpayers	26.9%
Enriching the diversity in the region	22.9%
A livelier city	13.4%

excerpt from survey · multiple answers

Basic Policy

Warabi City, a place brimming with smiles, where people live an enriched life by accepting each other.

Regardless of nationality, ethnicity and culture, Warabi city aims to protect each citizen's human rights while fostering cooperation to develop an enriched multicultural environment.

Basic Objectives

1 Building a community connected through learning and communication

Promotion of using simplified Japanese and providing multilingual information related to administrative matters and daily life. Increasing opportunities to learn Japanese for foreign citizens as well as facilitating consultation opportunities in association with volunteer Japanese language classes.

2 Create a livable environment for all residents

Promote support systems such as medical consultations and school admissions process support in addition to opportunities to learn about disasters and emergency preparedness so that foreign residents live in peace.

3 Make the most of diversity in the community

Encourage foreign citizens to join neighborhood community associations to deepen mutual understanding and raise awareness of multicultural coexistence. With cooperation from resident's groups, we hope that more social events will be held where local and foreign residents can interact in an inclusive and diverse community.

4 Nurture human resources for community revitalization and globalization

By utilizing the historical and cultural resources of Warabi, we hope foreign citizens will become interested in the community and become attached to living here. It is hoped that they will play a revitalizing role in the future of the community. Through an international youth camp program with sister cities and friendship cities, we aim to develop excellent human resources with an international perspective.

● Opinion on foreign citizens attending regional activities (By Japanese)

Rank	Answers	Percent
1	Want them to attend if possible	47.0%
2	Want them to attend and participate	29.0%
3	Don't want them to attend if possible	09.4%
4	Don't want them to attend at all	8.0%
5	No answer	6.7%

● Reason for interest in attending regional activities (By foreigner)

Answers	Percent
To learn Japanese culture and customs	38.0%
To make Japanese friends	38.0%
Not interested	26.0%
Because it's a local event	20.5%
To volunteer	20.2%

excerpt from survey · multiple answers

Policy System

Basic Objective	Keys of Policy	Main Actions	
1 Building a community connected through learning and communication	(1) Multilingual information including simplified Japanese	① Providing living information such as administrative information multilingually including simplified Japanese	
	(2) Facilitating consultation services	① Develop/Preparing a consultation service system	
	(3) Increasing learning opportunities	① Providing Japanese language classes	
	(4) Providing orientation for foreign residents about daily life	① Providing orientation for foreign residents about daily life	
2 Create a livable environment for all residents	(1) Educational support	① Encourage Japanese language education and education for international understanding	
		② Support for school entrance	
		③ Support for academic and career counseling	
		④ Support for guardians	
	(2) Improving working environments	① Support for finding of employment and starting up a business	
		② Ensure appropriate workplace conditions	
	(3) Facilitating measures to deal with disasters	① Enriching knowledge of disaster prevention	
		② Training disaster prevention volunteers	
		③ Facilitating evacuation support	
	(4) Expanding medical, health and welfare service	① Facilitating medical reception	
		② Support for elderly residents, people with disabilities and others with special needs	
	(5) Support for child-care services	① Support before and after giving birth	
		② Support before entering school	
		③ Support after entering school	
	(6) Housing support	① Providing information on housing	
	3 Make the most of diversity in the community	(1) Raise awareness of multicultural coexistence	① Encouraging understanding of multicultural coexistence
			② Promoting respect for human rights
		(2) Support for community activities	① Support for joining regional community and community activities
② Cooperating with citizens' groups			
(3) Support for social interaction		① Support for social interaction	
4 Nurture human resources for community revitalization and globalization		(1) Finding and developing human resources	① Encourage attachment to the community
	② Finding and developing human resources for the future		
	(2) Corresponding to globalization	① Encouraging international understanding	
	(3) Encouraging the revitalization of local communities	① Revitalize local communities	
		② Revitalize regional economy	

Basic Objectives and Main Actions

Objective 1 Building a community connected through learning and communication

(1) Multilingual information including simplified Japanese

- ① Providing living information such as administrative information multilingually including simplified Japanese
- Multilingual Website of Warabi City
 - Issuance of Guidebook to living in Warabi City
 - Reception using simplified Japanese
 - Universally designed city office
 - Multilingual living and administrative information
 - Providing an information desk for foreign residents
 - Multilingual service using ICT

(2) Facilitating consultation services

- ① Develop/Preparing a consultation service system
- Enhancing counseling system
 - Reception at the city hall using ICT
 - Cooperative counseling services with related organizations



(3) Increasing learning opportunities

- ① Providing Japanese language classes
- Set up Japanese language classes
 - Providing multilingual materials in libraries
 - Training for volunteer staff for Japanese lessons

(4) Providing orientation for foreign residents about daily life

- ① Providing orientation for foreign residents about daily life
- Providing orientation for foreign residents about daily life
 - Video streaming of living and administrative information

Objective 2 Create a livable environment for all residents

(1) Educational support

- ① Encourage Japanese language education and education for international understanding
- Set up special classes for learning Japanese
 - Place teaching assistants for foreign students in elementary and junior high schools
 - Support for acquiring necessary Japanese ability in class
 - Training for how to teach foreign students
- ② Support for school entrance
- Grasping enrollment status
 - Information about entering night junior high school
 - Provide assistance for homeschooled children
- ③ Support for academic and career counseling
- Support for entering high school
 - Career support
 - Provide career education
- ④ Support for guardians
- Smooth communication with guardians
 - Dissemination of information for guardians



(2) Improving working environments

① Support for finding employment and starting up a business

- Support for finding employment
- Support for starting up a business

② Ensure appropriate workplace conditions

- Ensure appropriate labor environment

(3) Facilitating measures to deal with disasters

① Enriching knowledge of disaster prevention

- Spreading the information of disaster prevention
- Encourage attendance of disaster prevention exercises
- Counseling for disaster prevention
- Provide opportunities to learn about disaster prevention

② Training disaster prevention volunteers

- Training volunteers who will support foreigners in emergencies

③ Facilitating evacuation support

- Multilingual emergency announcements on radio and through SNS
- Using means to communicate multilingual information in times of disasters
- Multilingual support in emergencies



(4) Expanding medical, health and welfare services

① Facilitating medical reception

- System for multilingual support in medical facilities
- Multilingual information for health checks
- Utilize medical interpreters
- Information the National Health Insurance system

② Support for elderly residents, people with disabilities and others with special needs

- Information about welfare services for elderly residents and others with special needs
- Support based on a livelihood protection system by law
- Enhancing support for welfare sectors for elderly residents and others with special needs

(5) Support for child-care services

① Support before and after giving birth

- Information about vaccinations for infants
- Counseling for maternal and child health
- Provide mother-child handbook
- Bookstart program

② Support before entering school

- Information on parenting
- Information about childcare events in simplified Japanese
- Counseling for raising children
- Support for preschoolers to learn Japanese and for guardians to communicate smoothly

③ Support after entering school

- Smooth communication between parents/children and government subsidized after-school care facilities
- Counseling for families with children of school age
- Multilingualization including simplified Japanese for letters from school/class
- Financial support for entering the next level of schooling



(6) Housing support

① Providing information on housing

- Information about public housing
- Utilize housing safety net system

Objective 3 Make the most of diversity in the community

(1) Enlighten and raise awareness of multicultural coexistence

① Encouraging understanding of multicultural coexistence

- Operating Minna no Hiroba
- Provide a place to learn about foreign cultures
- Create opportunities to experience diversity
- Publish news related to multicultural coexistence

② Promoting respect for human rights

- Cultivate awareness of respect for human rights
- Set up a counseling desk for human rights
- Encourage people to learn about their human rights

(2) Support for community activities

① Support for joining regional community and community activities

- Encourage foreign residents to join residents associations
- Encourage participation in local associations and activities
- Provide opportunities to learn about the local community

② Cooperating with citizens' groups

- Support for foreign residents to join community activities
- Improve volunteer interpreter registration system

(3) Support for social integration

① Support for social integration

- Create opportunities to hear and respond to opinions from foreign citizens



Objective 4 Nurture human resources for community revitalization and globalization

(1) Finding and developing human resources

① Encourage attachment to the city

- Encourage foreign residents to learn about and understand local history and culture

② Finding and developing human resources for the future of the town

- Find and nurture suitable candidates as key people in the community
- Conduct training for key people

(2) Corresponding to globalization

① Encouraging international understanding

- Conduct international youth camp



(3) Encouraging the revitalization of local communities

① Revitalize local communities

- Encourage registration to local groups
- Support for international students to join local activities

② Revitalize regional economy

- Enhancement of economic activities in the local community through diversity
- Multilingual information on local shopping streets

Implementation of the Guidelines

1 Promotion of the guidelines

To achieve the aims of these guidelines, it is necessary for the city office to work closely with local community and citizens' groups and adapt to changing situations. We hope to promote and raise awareness of the guidelines so that Warabi City can create a harmonious multicultural coexistence.

(1) Promotion System at City Office

To accomplish the aims properly and efficiently, each relevant department in the city office will assess the progression of the main actions outlined in the guidelines. Pertinent information will be shared between departments in order to make improvements as needed and to enhance understanding of multicultural coexistence.

(2) Cooperation in each region

By cooperating with regional communities, residents' groups and companies, we will work on to sharing information in order to improve any issues that arise.

2 Progression of the Guidelines

Through cooperation with every related section in the City Office, we will work towards accomplishing the targets of these guidelines so that we can achieve our goal of creating Warabi City, a harmonious community built upon mutual respect.

Counseling Desk

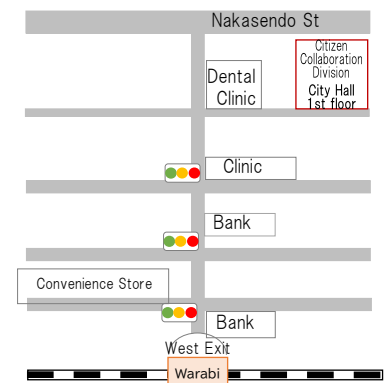
Please visit the counseling desk for foreign citizens if you have any troubles related to daily life such as how to pay tax, National Health Insurance, parenting issues and how to dispose garbage correctly.

Reception=Citizen Collaboration Division(City Hall 1st floor)

Address: Warabi City Chuo 5-14-15

☎ 048-433-7745

Open: Monday~Friday 8:30~17:15(Excluding holidays)



Japanese Lessons taught by Volunteers

Community Center	Address/ Telephone	Day of Week/ Time	Fee
Kitamachi	1-27-15, Kitamachi ☎ 048-432-2225	Monday/10:00~12:00	50yen
Chuo	4-21-29, Chuo ☎ 048-432-2530	Tuesday/13:00~15:30	50yen
Minami	2-23-19, Minamicho ☎ 048-442-4055	Wednesday/10:00~12:00 Thursday/13:30~15:30	50yen
Nishi	3-3-41, Nishikicho ☎ 048-442-4054	Friday/10:00~12:00	Free
Asahicho	1-23-8, Chuo ☎ 048-432-4053	First·Third Saturday/15:00~17:00	50yen